

EUROPEAN INVESTMENT BANK - Data Protection Statement –

EIB GROUP SURVEYS

1. Controller

This data protection statement provides information regarding the purpose of the processing carried out by the Internal Communication Unit within the Communication Department, General Secretariat (SG/COM/-/NCOM) of the European Investment Bank hereafter, hereafter the “EIB” or “we” in the course of the conduct of surveys under the responsibility of any and all EIB Group internal services.

In the course of this activity, the processing of personal data does not involve the existence of automated decision-making, including profiling. All feedback received is anonymous and answers to the surveys cannot be traced back to individual colleagues.

2. Purpose of the processing

This data protection statement provides information regarding the purpose of the processing carried out by the EIB in the course of the conduct of surveys targeting surveys within the EIB Group, or external clients or counterparts in relation with EIB Group activities or services performed by EIB Group services. The EIB performs tasks in the exercise of the authority vested to it in accordance with the Provisions of the Treaties and its [Statute](#).

The EIB processes your personal data as reasonably necessary so that it can conduct and manage surveys, in a reasonable and proper manner, in accordance with applicable laws and regulations. Personal data are processed in accordance with Regulation (EC) 2018/1725 of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC (hereafter, the EU DPR).

Specifically, EIB processes the personal data for the below purpose(s) as described in the record,

- To find out the targeted audience's views/opinions/suggestions on any given topic/within any given field (this could for example relate to EIB activities, services, policies, procedures, IT tools and applications, etc.).
- To fine-tune or improve business areas, activities or processes, etc., depending on the feedback received from the targeted audience
- To engage with EIB Group staff
- To find areas of synergy across the Bank

This list is not exhaustive; it gives an indication of the most common purposes for conducting surveys.

3. Legal Basis of the processing

The legal basis for the processing of personal data in the course of surveys conducted by EIB Group services is the consent of the data subjects participating in the surveys, as this is done on a voluntary basis.

4. Categories of data subjects

The following categories of individuals (data subjects) are/may be concerned by the processing under 2:

- Internal EIB Group Staff (employees)
- External EIB Group Staff (temporary staff, consultants, trainees, etc.)
- External clients

In all cases, participation is voluntary.

5. What personal data do we process?

EIB processes the following categories of personal data:

The surveys may collect basic identifying data such as directorate, functional level (support staff, executive or managerial staff), seniority at the EIB Group, age band and gender, and similar). Other data may concern the different work areas across the Group, such as activity, operational topics, operational regions, etc., or even personal opinions on the given survey topic. These topics vary depending on which business area is conducting the survey.

6. Where do we obtain your personal data?

We may obtain your personal data from you, the survey respondents.

7. To whom is your data disclosed?

We may disclose personal data about you to the following recipients:

- Internally, to the EIB relevant services and/or EIB governing and controlling bodies,
- service providers who hold and process your personal data on our behalf, under strict conditions of confidentiality and security, in the cases where EIB services do not conduct the survey directly themselves (e.g. via SmartSurvey tool) but rather outsource it.

8. International Transfers

When using the SmartSurvey tool to conduct surveys, your data may be transferred to entities established outside the EU or the European Economic Area, in this case the UK. The below safeguard is in place:

- Standard Contractual Clauses (approved by the EDPS)

9. How long do we keep your personal data?

We keep your data only for as long as is necessary for the purposes described in this data protection statement:

As long as necessary for the fulfilling of the purpose. The retention period may vary depending on the type of and objective of the survey and whether a comparison period is required. This period may be up to 2 years.

10. What are your rights and how can you exercise them?

Your rights are set out in sections 3 to 5 of the EU DPR.

- You have the right to obtain from the controller confirmation as to whether or not your personal data are being processed, and, if so, to access your personal data by contacting the Controller or through the EIB DPO (**right of access**);
- You have the right to request the controller to rectify any inaccurate data and/or have incomplete personal data completed (**right for rectification**);
- You have the right to request the controller to erase your personal data as per Article 19 of the EU DPR (**right to be forgotten**);
- You have the right to request the controller to restrict the processing of your personal data in the following cases (**right to restriction of processing**):
 - (i) if you contest the accuracy of your data;
 - (ii) if the processing of the data is unlawful and you oppose to their erasure;
 - (iii) if the controller no longer needs the personal data referred to for the purposes of the processing but you require them for the establishment, exercise or defence of legal claims; or
 - (iv) if you have objected to the processing of your data and EIB seeks to establish whether the controller has legitimate grounds overriding your right to restriction.

- You have the right to **object** to the processing of personal data, on grounds relating to your particular situation, unless EIB demonstrates compelling legitimate grounds for the processing or for the establishment, exercise or defence of legal claims;
- You have the right to receive your personal data from the EIB in a structured, commonly used and machine-readable format to allow you to transmit your data to another controller without hindrance from the EIB (**right to data portability**);
- When the legal basis of the processing is the consent, data subject has the right to withdraw his/her consent at any time. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal;
- You have the right to lodge a complaint with the European Data Protection Supervisor (www.edps.europa.eu) at any time (right to lodge a complaint).

11. Contact us

If you have any questions about our processing of your personal data, or wish to exercise any of the rights described above, please contact us: internalcommunication@eib.org or the EIB's Data Protection Officer, Mr. Pelopidas Donos, by email at p.donos@eib.org or at the following address:

Mr. Pelopidas Donos

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